Tenants – is your deposit protected?

When you pay a deposit, your landlord or agent must protect it using a government authorised tenancy deposit scheme and provide you with all the relevant information within 14 days.

RH 1746

If in doubt, take action now

- Speak to your landlord or agent
- Call Shelter's free housing advice helpline on **0808 800 4444**
- Contact your local CAB

www.shelter.org.uk | **www.adviceguide.org.uk**

Contact:

Registered charity in England and Wales (263710) and in Scotland (SC002327)

Registered charity number 279057

Shelter

citizens advice bureau

NHAS National Homelessness Advice Service

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